

A photograph of four women of different ages smiling outdoors. In the foreground on the right, a woman with short brown hair and a bright pink top smiles broadly. Behind her, a woman with dark hair and a black top also smiles. To the left, an older woman with grey hair and a blue patterned top holds a small potted plant. Behind her, another woman with glasses and a blue and white striped top holds a pineapple in a woven basket. The background shows a blurred outdoor setting with trees and white umbrellas.

THE POWER OF CONNECTION

Inner West

Neighbour Aid 

ANNUAL REPORT 2018/2019



The Power of Connection

“Sometimes, reaching out and taking someone's hand is the beginning of a journey. At other times, it is allowing another to take yours.” Vera Nazarian

Human connection brings value to our lives. Relationships provide us with a feeling of belonging, a sense of identity, a support system, and a way to ease loneliness. We also learn from others' experiences and by trying out new experiences with those we connect with... those we trust.

At Inner West Neighbour Aid we provide the means for our clients and volunteers to connect with each other and the wider community. We focus on developing long term relationships to enrich the lives of our clients and those we work with. It is this consistency and passion that enables an organisation our size to make such a positive impact in the community.

Call us on 9799 5099 to find out more about our programs and services.



Our Board (L-R): Ben Lever, Wendy Turner (Chairperson), Janice Adam, Mercy Splitt, Fiona Fischer, Jean Burkinshaw (Client Representative), Francesca Grace (Secretary), Jeanette Gilbert (Treasurer and Volunteer Representative)



Our Team (L-R): Lara Allen, Rochelle Self, Stuart Blundell, Allison Yee-Brogan, Roman Deguchi, Anne-Lee Hakkennes, Indah Kusumawati, Michael Wohlfiel, Natalie Ciccio, Jackie Walters, Emma Torres

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About Inner West Neighbour Aid

Active since 1992, we run programs to help older people and people with disability stay active, healthy and connected to the community. Our small team of professional staff work closely with committed volunteers who contribute their time and skills to enhance the lives of clients.



Ashfield Boys High School



Connecting Through the Generations

Former Ashfield Boys High School student and Shopping Program volunteer, Samuel, paid a return visit to Neighbour Aid this year. He updated us on his story and had a special reunion with clients, especially June, who he formed a bond with during his volunteer experience in 2015.

On leaving high school Samuel joined the Royal Australian Navy as an Officer. He credits his involvement in the Neighbour Aid shopping program as having a significant impact on him. It reinforced the value of connecting with the community, celebrating cultural differences and embracing diversity.

June was delighted to see Samuel again. She appreciates the meaningful contact and intergenerational connection the Shopping Program provides, as well as the practical help.



2018-2019 Highlights

619

.....
Clients assisted

67

.....
New clients welcomed

278

.....
Gardens transformed

187

.....
Lawns mowed (1,000 services)

21

.....
Dog walking clients with 34 volunteers

12

.....
Help at Home clients*

173

.....
Outings

77

.....
Health and wellbeing sessions**

17

.....
Ashfield Boys High School shopping trips

25

.....
Assisted online shopping days

10

.....
Pet adoption clients

13

.....
Five Senses Garden workshops***

33

.....
Home & community visiting clients

169

.....
Volunteers

48

.....
New volunteers

22

.....
Volunteers over 2 years

21

.....
Volunteers over 5 years

6

.....
Volunteers over 10 years

*Help at Home commenced 4/19 **Hydrotherapy ceased 3/19 ***Workshops commenced 3/19

Rivendell School

Connecting in the Garden

Our Garden Aid/Rivendell School collaboration began November 2018 to assist clients in their gardens, offer community access to students, and create an intergenerational learning experience for all involved. The program also supports young people living with a mental health condition by offering work experience training and mentorship.

The weekly volunteer gardening program promotes diversity and meaningful contact and communication between people of different generations and with varying social needs in the community.

Clients who have benefitted from the program value the experience: *"I am very grateful to have the students and teachers help in my garden. The students were polite and respectful. My garden looked beautiful when it was finished and all of my family commented how great it looked. I really enjoyed having them and sharing the day with me."* Mary, client

"Rivendell School's partnership with Neighbour Aid provides an opportunity for our students to volunteer their time in a meaningful way and contribute to a much needed and valued community program. The partnership enables our students to gain horticultural experience and knowledge and develop confidence working with the community."

Jennifer Schumack, Principal



L-R Jennifer Schumack, Principal, Rivendell School;
Roman Deguchi; Cassandra Houlihan, Rivendell School;
Jade Webster, Rivendell School



Our Programs

Around the Home

Gardening: Our professional team works with clients to plan a garden they will enjoy. Volunteers help restore gardens so they are safe, easy to maintain and look great.

Lawn mowing: We help maintain the external beauty of clients' homes with our subsidised lawn mowing program. The service is provided by an approved contractor.

Minor Home Maintenance: We work with approved contractors to keep clients' homes safe and accessible by undertaking small maintenance and repair jobs.

Pet Adoption: We partner with the RSPCA to help clients find the right dog or cat to match their needs.

Pets bring unconditional love and in return receive a new home.

Dog Walking: We match clients with a passionate volunteer dog walker who take their dog for an extra walk each week. Many clients and dog walkers bond over their mutual love of pets.

Assisted Online Shopping: A temporary or ongoing grocery shopping service for clients who have limited support and find it difficult to get out to the supermarket.

Out and About

Outings: Clients discover Sydney on outings full of fun and friendship. Our popular weekday outings include: picnics, movies, ferry rides, gardens, galleries, fish and chips

by the sea, exhibitions, parks, shows, clubs and more.

Grocery Shopping: Select students from Ashfield Boys High School are paired with local clients who are independent but require physical help with their grocery shopping. This program supports intergenerational and cross-cultural connection.

Saturday Social Group: Clients under 65 living with disability enjoy discovering Sydney every second Saturday on outings including: ferry rides, movies, gardens, exhibitions, bowling, galleries, art & craft, lunches and more.

Health and Wellbeing

Alive & Kicking: We help our clients stay healthy and mobile by exercising their mind and body at our weekly program of activities including: gentle exercise, laughter yoga, art classes, brain training, healthy ageing talks and games.

Stand Tall: Our weekly balance and strength program supports clients to have a go, build their strength and confidence, reduce the likelihood of falls and meet new people. Delivered by professional trainers at a local gym, sessions are safe, friendly and fun.

5 Senses Garden Workshops: Inclusive weekly workshops focus on: health and wellbeing,



creativity, culture, food and sustainability. Open to clients and the public, workshops are a great way to stay connected to the community and to continue to learn new things in a welcoming environment.

Visiting

Home and community visiting: Clients are carefully matched with a volunteer on the basis of interests, experiences and outlook on life. Fortnightly visits are relaxed

and informal with strong, lasting friendships formed.

Social Enterprise

Help at Home: Our new, competitive fee-for-service program includes lawn mowing, gardening and small jobs around the home like window cleaning and minor repairs. It is open to people living in the inner west regardless of age or financial situation. Income generated supports our subsidised programs.

The 5 Senses Garden Workshops

An Inclusive Community

On a sunny afternoon in February 2019 we opened the 5 Senses Garden in partnership with the City of Canada Bay. Over 300 people attended the opening which attracted a cross section of community members who celebrated the hard work that went into the project.

Following the success of the opening, our workshops began in March. The inclusive 5 Senses Workshops attract and integrate a diverse range of people in our community. The program is unique because it is a community service enabling all members of the community to participate. Our clients have enjoyed and benefitted from mixing with a range of people of all ages, cultures and abilities.

Working with business, not for profit and community members, we deliver diverse quality workshops that range from cooking classes to floristry workshops and health promotion talks. In only four months 170 participants have participated in weekly workshops which are booked out in advance.

With the community behind us we are planning new and exciting programs in 2019/2020.

Thank you to all who supported the 5 Senses Garden development and continue to be part of its future: Bunnings, Rotary Club of Concord, Rivendell School, Royal Botanic Garden Sydney, Sydney Local Health District, Two Good and Vegepod.



Connecting with our Volunteers

Volunteer of the Year

Our volunteers are special. We appreciate their empathy, generosity and practical assistance across all programs. This year we share Jeanette's story; our 2018-2019 Volunteer of the Year.

Jeanette contacted us four years ago. After retiring from work she recognised her need to stay connected to the community; to feel useful and to occupy her time in a valuable way. Volunteering was the perfect answer. Jeanette was initially attracted to the social aspect of her outings volunteer role. The idea of helping isolated people to enjoy days out appealed to her.

Jeanette says that she gets as much out of outings as our clients do. She began volunteering to help others and over time has found that supporting others has also supported her. Jeanette also loves the sense of community and shared caring.

"The staff members are passionate and professional and this communicates easily to all volunteers, clients and partners."



In 2017 Jeanette stepped up to join the Board, first as Volunteer Representative and now Treasurer.

"Jeanette shows consistent support for our clients, investing heavily in the mission of Neighbour Aid. She is an outstanding and committed outings volunteer as well as a superb role model to new Board Members. She often assists Neighbour Aid beyond her rostered outings."

Allison Yee-Brogan
General Manager

Coming Together to Support Clients



temperament whom he named 'Jackie' after one of our team members. We also connected Alwyn with a fabulous dog walking volunteer who offered practical support and a caring, professional eye over his wellbeing.

Referred to us by Royal Prince Alfred Hospital in 2017, Alwyn was keen to adopt a dog to support his recovery from lung cancer treatment.

We worked closely with Alwyn and the RSPCA to find the perfect companion; a dog with a beautiful

The RSPCA arranged weekly visits and medical checks from veterinary students from the Keepet program to ensure his older pet stayed in good health. When Alwyn was in hospital we worked as a team to ensure Jackie was cared for. We even brought Jackie to visit Alwyn in hospital, lifting his spirits. This support was not lost on Alwyn.

"Young 'Jackie' is a great little fella and we have turned into good companions. Having him around has helped settle me down a lot... You and your staff are still making an old man and his Jackie very happy and we thank you all for bringing this happiness into our lives." Alwyn, client (excerpt from letter)

Over the next two years Alwyn's health slowly deteriorated but he was determined to remain at home and care for his companion with community support. His beautiful dog Jackie remained at his side.

Our Support

“Alone we can do so little. Together we can do so much.”
Helen Keller

The support we receive enables us to continue to develop the programs and connections within our community. We are grateful for your invaluable contribution.

Funding bodies



Grants



Partners



Corporate Support (in kind)





Our Donors

Thank you to all of our generous donors. Your support enables us to connect with more people in our community.

Aidree Cotterill
Aleksander Samarín
Alfia Trazzera
Alwyn Nelson
Ana Horvat
Aneicia Playford
Angela Mazzurco
Angela Salvatore
Angela Trevisan
Angelo Catalano
Angelo Cucinotta
Anna Maria Dell'Aia
Anna Migliore
Anna Politi
Anne Borg
Anne Taylor
Antonino Rapisarda
Ashley Reed
Augusta Perassolo
Beryl Thurston
Betty Chamberlain
Brian Taylor
Bruce Durham
Camila Lynch
Carmela Ferraro

Carmela Seminara
Carmelina Zappala
Clare Schmitzer
Clare Storos
Damiana Scardigno
Danielle Nasr
Daphne Lackner
Derrick Chaves
Doris May Hogarth
Dorothy Barker
Dorothy Bourke
Dorothy Jamieson
Edna Goodwin
Effie Vernicos
Eileen Barry
Elizabeth Beggs
Ella Kwong
Ellan Jean Mitchell
Elva Gregory
Eva Lazucki
Eva Mach
Eva Magyar
Eve Taylor
Fay Cocks
Fiona D'Souza

Fortunata Donato
Galina Strekalovsky
George Tryfon
Giuseppe Roda
Gladys Barnes
Graham Burland
Gwen Hodges
Gwen Stackpool
Harry Van-Holst
Hazel Tansley
Heather Burbidge
Irene Panagakis
Isabella Ciccollitto
Ivan Laus
Jack Nolan
Jack Weiss
Janice Sweeney
Janice-Lynne Adam
Jean Burkinshaw
Jeanette Gilbert
Jennifer O'Neill
Jill Prentice
Joan Kingston
Joan Valsamakis
John Pollock
John Redfern
Josephine Tabone
Joy Kay
Joyce Duncan
Joyce McConnell
Judith Jones

Juliana Stuhl
June Combe
Kamala Siva
Kamelia Nassar
Krishnan Sungaran
Leng Choo Tan
Liliana Pettener
Lois Bennett
Lois Casinader
Lois George
Lorna Clifford
Lucia Dipietro
Marc Delorie
Margaret Alvares
Margaret Ann Turner
Margaret Blackman
Margaret Fitzpatrick
Margaret Forrest
Margaret Heddle
Margaret Swift
Maria Ho
Maria Kufner
Marie Winfield
Marjorie Seddon
Mary Eade
Mary O'Hare
Maureen Ciardi
Maureen Duck
Maxwell Blackman
Melissa Watt
Meryn Slater

Michael Palmieri
Monica Loveridge
Myriam Remaki
Baghnaoui
Nagaraja
Panduranga
Noela Skillman
Noreen Keoghan
Norma Cooke
Norma McLeane
Norma Payne
Norma Piper
Orazio Salanitro
Patricia Mitchell
Paul Savvas
Peggy Payrits
Pushpa Pulendiran
Rachela Di
Francesco
Rae Lewis
Rita May Young
Robert Dreher
Robert Matthews
Rochelle Self
Ruth Jeremy
Ruth Payne
Sally James
Salvatore Liotta
Salvatore Scalia
Sandra Mills
Sarah Kistan
Shirley James

Shirley Jean
McKinnery
Shirley Motbey
Sitaram Bhagwatula
Soraya Gobran
Speranza Catasta
Susanne Liang
Theresa Samaha
Therese Linehan
Tracey Forrest
Usha Gupta
Valerie Elvy
Valerie Heath
Vernon McNally
Veronica Carey
Walter Tuchin

Over \$200

Allison Yee-Brogan
Craig Cashman
Eve Mullen
Joe Szima
Maria Prendergast
Rosemary
Caltabiano

Corporate Donors

Citi Group \$250
Rotary Club of
Concord \$15,000
Westfield Burwood
\$10,000
Westpac \$2,500

A Strong Client Connection



All of our clients are inspirational. Each has their own special story making them unique and valued in our community. None more so than Sheelagh who at 102 tells her granddaughter "I am not old, I am elderly."

Sheelagh has been a participant in Neighbour Aid's programs for over 12 years and regularly attends our weekly Alive & Kicking sessions keeping her mind and body active. After she fell and fractured her hip in late 2018 she had one goal in mind: to get up and get moving so that she could return to her weekly Alive & Kicking classes.

Sheelagh also has her garden transformed by our Garden Aid Team and volunteers and attended many outings over the years.

Sheelagh's positive spirit and can do attitude is infectious and admired by all who meet her.

"I have developed wonderful friendships over the years. Everyone gets on so well with each other. We are always happy and laughing together. The Neighbour Aid staff and the exercises with Fleur are wonderful. If I'm not feeling well they go out of their way to help. They are always encouraging. I look forward to Tuesday and all the interesting outings that are organised." Sheelagh, client

General Manager's Report



One of the threads that bind clients, volunteers, staff, board members, contractors, partners and supporters of Inner West Neighbour Aid – is a feeling of being connected with people and community. In this era of growth and advanced technology, human connection is a unique and powerful force in creating communities and meaningful relationships.

I am proud to report on the activities and achievements of Inner West Neighbour Aid for the 2018/2019 financial year:

- For the 2019 NSW Seniors Festival we held a special lunch for clients over 91. Forty guests joined us, including four guests over 99.
- In April 2019 our Alive & Kicking group performed alongside Year 2 students at Strathfield South Public School for our second Young and Young at Heart Performance.
- With support from the City of Canada Bay Council we organised an information session

on the Changes to Aged Care Services attended by over 80 people.

- The 5 Senses Garden was officially opened in February 2019 which was an important milestone for our physical and cultural presence in the community.
- Help at Home, our non-government subsidised program, started in April 2019. This program was established with a long term view of supporting our Mission and providing a separate income stream.
- Established agreements with Home Care Package Providers to support clients who have moved to Home Care Package funding.
- We did not re-register as a National Disability Insurance Scheme (NDIS) Provider in March 2019.
- Established Workshops at the 5 Senses Garden, offering an opportunity for people to share skills and knowledge on wellbeing as well as meet like-minded people.

- Established a partnership with Rivendell School, where students with an interest in horticulture and volunteering support our clients in their gardens.
- The Ashfield Boys High School Shopping Program was recognised and interviewed for the ABC Radio, AM program.
- Showcased our programs at a Regional Forum on Wellness and Reablement, funded and facilitated by the Commonwealth Home Support Programme Development Officers across the Sydney Metropolitan.
- Embarked on a new fundraising initiative by listing as a local community donation partner with the Return and Earn Scheme, a NSW State Government initiative to reduce litter of drink containers.
- In 2018 Roman Deguchi was voted as one of the top 3 finalists in the Westfield Burwood Local Heroes program and was awarded a grant of \$10,000 for the 5 Senses Garden Workshops.

I have an overwhelming sense of gratitude, trust and respect for the people that contribute to the Neighbour Aid community: An enthusiastic, skilled and engaged board; Hardworking, knowledgeable and professional staff; Kind and generous volunteers; Supporters and donors who make a difference; Partners and contractors working seamlessly with us to provide more services for more people; and a community that promotes kindness and respect, sharing stories and feedback.

It is clear that Inner West Neighbour Aid has a special place in people's hearts. We are the current custodians of this great community organisation and look forward to continuing to stand out from the crowd and being sustainable into the coming years.

Allison Yee-Brogan, General Manager

"Connection is the energy that is created between people when they feel seen, heard and valued – when they can give and receive without judgment." Brene Brown

Chairperson's Report



We have forged through the challenges of the past two years and embrace the challenges of the next two, where we still await details surrounding the future funding model

for the Commonwealth Home Support Programme (CHSP). We were pleased to receive news that the Department of Health extended funding for the CHSP until 2022. With sound planning and management, we have continued to do what we do well, capitalised on our strengths, developed contingencies for different funding scenarios and put our clients first.

Over the past 12 months the composition of the Board has changed but with new members, our spirit and sense of purpose for Neighbour Aid's future is unwavering. We thank and farewell Wayne Ardley (7 years), Jean Burkinshaw (3 years) and Alex Maitland (4 years). Their commitment, passion, skills and knowledge laid the foundation for our current Board. We are fortunate to have a broad range of skills and expertise amongst our volunteer Board Members. During the 2019

financial year we welcomed Janice Adams, Lesley Hambusch and Ben Lever.

Neighbour Aid continues to be a client focussed organisation, delivering quality services with a personal touch. We are local, we are connected, our volunteers and staff are invested and committed. With 100% staff retention over the past three years, we have been able to strengthen and grow our programs this financial year. Projects like the 5 Senses Garden and the establishment of our Help at Home service are testament to staff knowing their jobs and going above and beyond to deliver relevant and innovative services. We are only able to reach the number of clients across the inner west with the support of over 120 volunteers and over 20 partners, supporters and contractors.

We recognise we are unable to be all things to all people. However we will stay up to date with industry changes, seize opportunities to diversify our income streams and stay true to our Mission. Thank you to all members of the board, staff, volunteers and clients for a successful year.

Wendy Turner, Chairperson

Treasurer's Report



The annual audited accounts to 30 June 2019 are presented for consideration and adoption. The financial information that follows is an abbreviated version of our full

Financial Report, a copy of which is available on request. This financial year, Inner West Neighbour Aid has reported an operating surplus of \$147 (2018: operating surplus of \$3,671) and total net assets of \$255,804 (2018: \$255,657).

Operating Summary

	2019	2018	% Change
Income	\$967,999	\$947,513	2.2%
Expenses	\$967,852	\$943,842	2.5%
Surplus before income tax	\$147	\$3,671	

The 2.2% increase in income from 2018 to 2019 included increased funding under the Commonwealth Home Support Programme for Social Support Group activities, growth funding for Home Maintenance services and funding for the

Community Visitors Scheme for both residential and home visiting. We undertook a new fundraising initiative with the NSW Government's Return and Earn Scheme and received a Westpac Community Boost donation.

Total expenditure over the 2019 financial year was curtailed by accessing subsidised or free training/workshops through sector contacts as well as an annual cost review which resulted in changing some suppliers, a reduction in mobile telephone usage, cleaning rates and printing rates, and close monitoring of phone/data and petrol usage.

Times are tough for not for profit organisations and I am proud that Neighbour Aid remains true to its Mission whilst strategically planning for future financial sustainability. It is an organisation with a strong, trusted reputation with effective business management and controls.

I am pleased to deliver our Financial Report, and would like to thank the Board, staff and auditors for their support and advice during the year.

Jeanette Gilbert, Treasurer



Audited Financial Statements

Income Statement for the year ended 30 June 2019

	2019 \$	2018 \$
INCOME		
Gross receipts	821,648	815,252
Grants received	81,000	76,000
Donations	9,753	8,857
Service fees	17,793	15,744
Membership fees	5,900	3,725
Fundraising	0	1,508
Interest received	2,752	6,695
Other income	29,153	19,732
	967,999	947,513
EXPENSES		
Administration expenses	26,081	31,486
Management expenses	125,451	117,238
Program expenses	71,593	91,452
Staff expenses	734,955	692,824
Volunteer expenses	9,772	10,842
	967,852	943,842
Profit (loss) before income tax	147	3,671
Income tax expense	0	0
Profit (loss) after income tax	147	3,671
Retaining profits at the beginning of the financial year	255,657	251,986
Retained profits at the end of the financial year	255,804	255,657

Statement of Financial Position as at 30 June 2019

	2019 \$	2018 \$
CURRENT ASSETS		
Cash assets	349,892	297,010
Receivables	3,512	707
Other current assets	998	4,399
TOTAL CURRENT ASSETS	354,402	302,116
NON-CURRENT ASSETS		
Property, plant & equipment	9,436	41,835
TOTAL NON-CURRENT ASSETS	9,436	41,835
TOTAL ASSETS	363,838	343,951
CURRENT LIABILITIES		
Trade and other payables	8,912	8,427
Provisions	32,108	29,830
TOTAL CURRENT LIABILITIES	41,020	38,257
NON-CURRENT LIABILITIES		
Provisions	67,014	50,037
TOTAL NON-CURRENT LIABILITIES	67,014	50,037
TOTAL LIABILITIES	108,034	88,294
NET ASSETS	255,804	255,657
MEMBERS' FUNDS		
Retained profits	255,804	255,657
TOTAL MEMBERS' FUNDS	255,804	255,657



INNER WEST NEIGHBOUR AID INCORPORATED
(ABN 20 500 363 056)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
INNER WEST NEIGHBOUR AID INCORPORATED

We have audited the accompanying financial report, being a special purpose financial report, of Inner West Neighbour Aid Incorporated (the entity), which comprises the Income Statement, Statement of Financial Position as at 30 June 2019, notes comprising a summary of significant accounting policies and other explanatory information, and the Statement by Members of the Board.

Board Members' Responsibility for the Financial Report

The Board Members of the entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in [Note 1](#) to the financial report is appropriate to meet the requirements of the *Corporations Act 2001* and is appropriate to meet the needs of the members. The Board Members' responsibility also includes such internal control as the Board determines is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board Members, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of the *Corporations Act 2001*.



Opinion

In our opinion the financial report of Inner West Neighbour Aid Incorporated is in accordance with the *Corporations Act 2001*, including

- a. giving a true and fair view of the entity's financial position as at 30 June 2019 and of its performance for the year ended on that date; and
- b. complying with Australian Accounting Standards to the extent described in [Note 1](#) and the *Corporations Regulations 2001*.

Basis of accounting

Without modifying our opinion, we draw attention to [Note 1](#) to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Board Members' financial reporting responsibilities under the *Corporations Act 2001*. As a result, the financial report may not be suitable for another purpose.

MNSA Pty Ltd

MNSA Pty Ltd

Mark Schiliro

Mark Schiliro (Chartered Accountant & Registered Company Auditor)
Director of MNSA Pty Ltd (Registered Audit Company)

Dated this 30th day of August 2019



The Neighbour Aid Team

Together we provide a welcoming community where our clients are respected and supported to stay independent, healthy and socially connected.

Volunteers

We are grateful for the diversity and contribution of our amazing volunteers who choose to spend their time and use their skills to support our clients. You are integral to the success of Neighbour Aid and our community is richer from your involvement. In addition to our 169 volunteers we are thankful for the assistance from our corporate volunteers:



Board

Our board members contribute to the overall strategic direction, legal, contractual and compliance decisions. We are thankful for your guidance and for sharing your experience to make Neighbour Aid stronger.

Staff

With 100% retention over the last three years our eleven staff members are committed to improving our clients' lives. Every day you make a difference with your empathetic, professional service.

Service Providers

We are proud to work with contractors who support Neighbour Aid's mission. Thank you:

Coaching Zone Five Dock (Stand Tall)

Fleur Denny (Alive & Kicking)

Shari Coventry (Alive & Kicking)

Yoshiko Ito (Alive & Kicking)

Angela & Peter Moniaci (Lawn Mowing)

Elio Vigorito (Lawn Mowing)

Ian Hull (Lawn Mowing & Minor Home Maintenance)

Kelly Armstrong (Lawn Mowing)

Mario Caruso (Lawn Mowing)

Neal Coyte (Lawn Mowing)

Peter Harvie (Lawn Mowing)

Tom Badarani (Lawn Mowing)

Support us

As a local not for profit we appreciate the support we receive from our volunteers, donors and supporters. You enable us to grow stronger; offering a wider range of programs, reaching more people in need. We are keen to connect and work with like-minded people and organisations who want to make a difference in the local community. Please contact us to find out more.

Inner West Neighbour Aid is an Incorporated Association.
ABN 20 500 363 056

Located on the grounds of Croydon Park Public School
Entry via Beresford Avenue carpark
PO Box 247, Croydon Park NSW 2133
T: 02 9799 5099 | E: admin@iwna.com.au
www.iwna.com.au



Acknowledgements

Registered Company Auditor

MNSA Pty Ltd
Level 1, 283 George Street, Sydney NSW 2000
T: 02 9299 0901
www.mnsa.com.au

Bank

Commonwealth Bank of Australia
210 Burwood Road, Burwood NSW 2134
T: 02 9747 5900

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www.clikcreative.com.au

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www.kwikkopy.com.au