



# Staying Connected



## Mission

Inner West Neighbour Aid enhances community spirit by providing social support and home assistance to older people, people with disabilities and carers in our local area. We connect people who are passionate about helping others with people who need support to live safely and independently at home and remain active in our community.

## Vision

A community where seniors connect and share their knowledge to lead active, social and independent lives.

## Values

- Clients are central to our services and everything we do.
- We show respect and empathy in all relationships.
- We are honest and transparent.
- We accept our individual responsibilities and value teamwork.
- We create a safe and supportive environment for people in our community.
- We embrace innovation so that we can continue to provide outstanding services.

# Contents

**This financial year, the global pandemic challenged us with a new normal. As our community began to slowly open up after the 2020 lockdown, new safety protocols were introduced impacting the way we delivered programs. We adapted, we persevered, we were patient. As the year progressed, we experienced the joy of being involved and re-connecting. A joy that was short lived, as the close of the financial year heralded the 2021 lockdown.**

**We accept the things we cannot change and have the courage to change the things we can. At Inner West Neighbour Aid we provide the means for our clients and volunteers to connect with each other and the wider community. “Staying Connected” celebrates the spirit of the Neighbour Aid community to stay true to its vision and mission, against all odds. We are a community where seniors connect and share their knowledge to lead active, social and independent lives.**

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# About Inner West Neighbour Aid

Active since 1992, our programs support seniors stay active, healthy and connected to the community.

## Board

Our volunteer board members contribute to the organisation's overall strategic direction, legal, contractual and compliance decisions. We are thankful for their guidance and for sharing their skills and experience.

## Staff

Our staff members are committed to our vision. The team is respectful, knowledgeable, kind and professional, working together to facilitate programs, connections and relationships that bring joy.

### Board



(L-R, Row 1)

**Janice Adam**

**Lorna Clifford** (Client Representative)

**Fiona Fischer**

**Jeanette Gilbert** (Treasurer & Volunteer Representative)

**Francesca Grace** (resigned Jul 2021, volunteer 5.5 yrs, board member 3 yrs)

(L-R, Row 2)

**Lesley Hambusch** (resigned Oct 2020, 2.5 yrs)

**Dorothy Jamieson** (Client Representative)

**Ben Lever** (Chairperson)

**Alison Muir** (Secretary)

**Wendy Turner**

### Staff



(L-R, Row 1)

**Lara Allen** (resigned Jun 2020, 10 yrs)

**Stuart Blundell**

**Pamela Campbell**

**Tina Craigen** (resigned Jan 2021, 6 mths)

**Roman Deguchi** (resigned Jan 2021, 10.5 yrs)

(L-R, Row 2)

**Jacqueline Elliott**

**Alison Kelly**

**Indah Kusumawati**

**Andrew Mason**

**Nicholas Robinson**

(L-R, Row 3)

**Maja Sorensen**

**Esther Tigchelaar**

**Emma Torres Bernal**

**Marika Vazouras** (resigned Aug 2021, 13 mths)

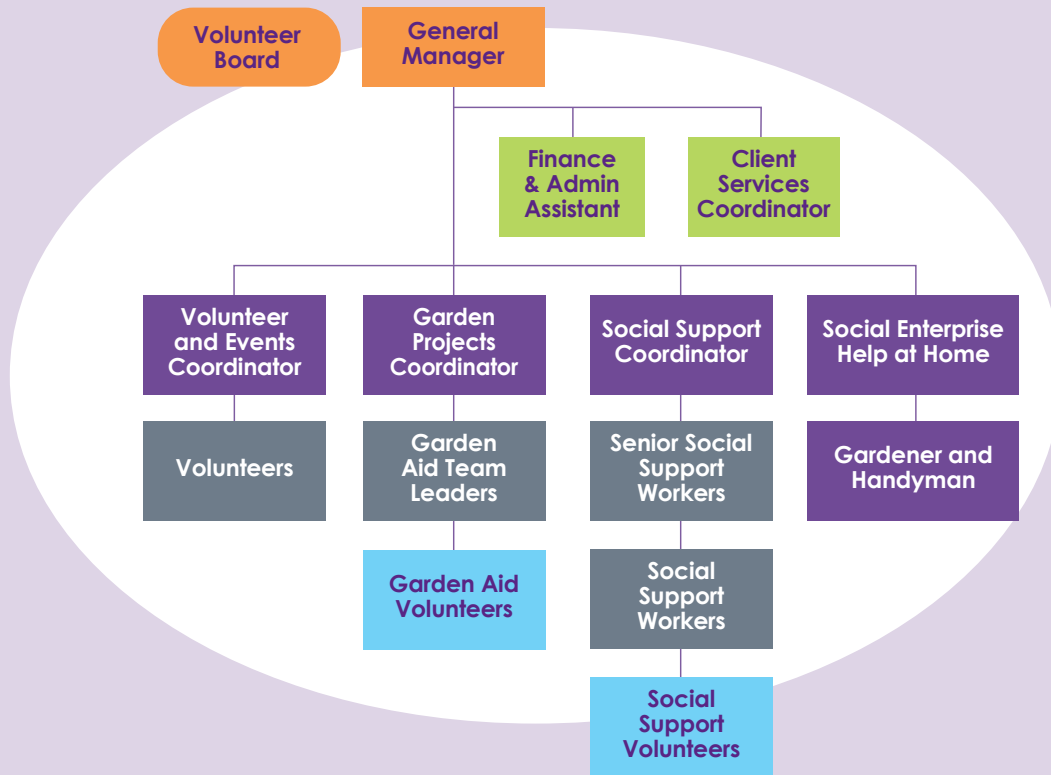
**Jackie Walters**

(L-R, Row 4)

**Michael Wohlfel**

**Allison Yee-Brogan**

# Our Organisation



# Our Volunteers

Our amazing volunteers show us that there is always an opportunity for kindness and to make a difference.

## 10+ years' service

Val Day  
Trisha Molinari  
Joe Szima

## 5+ years' service

Janice Adam  
Stella Angelo  
Warren Farrell  
Fiona Fischer  
Jeanette Gilbert  
Clive Gilmore  
Sally James  
Gary Kearns  
Daphne Lackner  
Heidi Lau  
Isabella Low  
Robert Matthews  
Miriam Tomita  
Wendy Turner

## Up to 2 years' service

Sonia Bellon Rico  
Maria Bird  
Kim Bold  
Nicole Bondoc  
Cindy Boonyong  
Charissa Chatnantaweij  
Nitaya Chatnantaweij  
Lorna Clifford  
Lynn Cohen

Danille Comandante  
Diana Cooper  
Susan Dowsey  
Nitika Duggal  
Sharon Filippi  
Xinyi Gao  
Carlo Gilchrist  
Yu Guo  
Soma Gupta  
Lynnette Hewitt  
Lin Hongjie  
Dorothy Jamieson  
Helen Khoury  
Helen Kudrna  
Val Kudrna  
Christine Liang  
Sarah Lindsay  
Christopher Long  
Andrew Lummo  
Gary Lynch  
Jack McJarrow  
Harvey McLachlan  
Chris Moses  
Alison Muir  
Celia Murphy  
Anastasia Panacos  
Elizabeth Pattinson  
Lily Petrovic  
Salwa Semaan  
Kani Shan

Michael Small  
Pauline Trenerry  
Anne Warby  
David Wilke  
Lin Xu  
Binglin Zhou

## We also thank and farewell the following volunteers this financial year

Anthony Adomako  
Aleena Ali  
Oliver Ashcroft  
Raweeporn Boonyong  
Sean Bradley  
David Braund  
Simon Bromage  
Debra Brown  
Tamara Buettner  
Jade Campbell  
Cheryl Carpenter  
Demiana Cetin  
Orasa Chaiyawan  
Chelsea Chan  
Sharron Chen  
Hannah Ciampa  
George Cooley  
Dianne Couch  
Peter Dale  
Azeem Dawre

Michael Doyle  
Colin Dunn  
Michelle Dunn  
Vivian Faraj  
Justin Farrell  
Amy Fisher  
Kate Foran  
Tracey Forrest  
Emily Goldenstein  
Francesca Grace  
Jeff Graham  
Alizna Gyawali  
Julie-Anne Hall  
Lesley Hambusch  
Kyra Lee Hansen  
Anandwardhan  
Hardikar  
Oliver Harding  
Shaun Herat  
Charlie Hocking  
Elissa Howie  
Brendan Iddles  
Kimberley Jenkins  
Melanie Joyce  
Anna Kelly  
Simon Kennedy  
Rosanna Kerwan  
Francesca Koovousis  
Karina Kouck  
Nicha Kuanpadoong

Liao Kuo  
Alex Kyaw  
Catherine Larcombe  
Leona Leung  
Susanne Liang  
Jetty Lim  
Terry Lockyer  
Rhianon MacLeod-Green  
Jacqueline Martins  
James McGill  
Melanie Mence  
Anthony Moody  
Melanie Morningstar  
Michael Myant  
Holly Neely  
An Minh Thi Nguyen  
Collins Nguyen  
Jeff Northam  
Mahnoush Pajouhi  
Gisavandani  
Ronald Pond  
Maria Prendergast  
Jade Pretorius  
Ashley Reed

Leianne Ross  
Rebecca Sakr  
Tara Shannon  
Ilkinci Sorova  
Mercy Splitt  
Wesley Stewart  
Cain Stewart  
Rodney Strangers  
Kristina Strangers  
Cheryl Sumady  
Claire Thompson  
Lisa Tran  
Anne Tunks  
Theodore Tunks  
Brittney Van Saarloos  
Rodge-Andy Wang  
Melissa Watt  
Paul Wayland  
Prasad Wijesekera  
Pamela Williams  
Jack Xu  
Yin Xu  
Chih Yu Yang  
Mohammed Zaid

**"To make a difference in someone's life you don't have to be brilliant, rich, beautiful, or perfect. You just have to care."**

Mandy Hale

# Our Programs

## Around the Home

**Assisted Online Shopping:** A temporary or ongoing fortnightly service for clients who find it difficult to get out to the supermarket. We discuss the order over the phone, place it online with our preferred supplier and have it delivered direct to clients.

**Dog Walking:** We match clients with a passionate volunteer dog walker who take them for an extra walk each week. Many clients and dog walkers bond over their mutual love of pets.

**Pet Adoption:** We partner with the RSPCA to help clients find the right dog or cat to match their needs. Pets bring unconditional love and in return receive a new home life.

**Gardening:** For clients who have gardens that need attention and receive limited support. Our professional team works with clients to plan a garden they will enjoy. Volunteers help restore gardens so they are safe, easy to maintain and look great.

**Lawn Mowing:** Working with approved contractors, we help maintain the external beauty of client's homes with our subsidised lawn mowing program.



Christine Jorgensen and Lara Allen, Drive by Parties

## Out and About

**Outings:** A great way to meet new friends and explore Sydney during the week. Outings include picnics, movies, new cafes, ferry rides, gardens, galleries, fish and chips by the sea, exhibitions, parks, shows, clubs and more.

## Our Programs (continued)



Clients and staff, Strathfield Aged Day Care

**Strathfield Aged Day Care:** Meeting up with new and old friends at the Strathfield Community Centre on Tuesdays, Wednesdays and Fridays. This group also includes a monthly outing, guest speakers, gentle exercise, bingo, great laughs and good times.

### Health and Wellbeing

**Alive & Kicking:** Clients stay independent and mobile by exercising their mind and body at our weekly program of fun activities including: gentle exercise,

drumming, laughter yoga, art, brain training, healthy ageing talks and games.

**Stand Tall:** This balance and strength program supports clients to have a go, build their strength and confidence, reduce the likelihood of falls and meet new people. Delivered by professional trainers at a local gym, sessions are safe, friendly and fun.

**5 Senses Garden Workshops:** Inclusive workshops focusing on: health and wellbeing, creativity, culture,



food and sustainability. Open to clients and the public, workshops are a great way to stay connected to the community and to continue to develop skills in a welcoming environment.

**Living Well with Dementia Workshops:** Funding through the NSW Government's My Community Project allowed us to deliver therapeutic workshops for people living with dementia and carers. The workshops are based around meditation, horticulture, music, art and dance in the beautiful surrounds of our 5 Senses Garden with qualified facilitators.

## Visiting

**Home and Community Visiting:** Clients are carefully matched with a volunteer according to interests, experiences and outlook on life. Fortnightly visits are relaxed and informal with strong, lasting friendships formed.

## Intergenerational Programs

**Grocery Shopping:** Select students from Ashfield Boys High School are paired with local clients who are independent but require physical help with their grocery shopping.



Clients, personal trainers and staff, Stand Tall



Drumming sessions, Alive and Kicking

## Our Programs (continued)

### Staying Connected through COVID-19 Lockdown

**Kindness Project:** Our friends at Strathfield South Public School wrote letters to over 200 Neighbour Aid clients. This project was based around the theme of 'kindness' and some clients replied to the students aged 7 – 8 years, sharing jokes and valuable tips on growing up.

**Drive by Parties:** Face to face contact with clients by driving past and stopping for a chat at the front of their homes during lockdown. This provided meaningful social contact and wellbeing checks in line with approved physical distancing rules.

**Phone Bingo:** Playing Bingo and chatting via a group telephone call allowed clients to stay at home but still meet as a group during lockdown.

### Social Enterprise

**Help at Home:** Our professional fee-for-service program includes lawn mowing, gardening, window and gutter cleaning and minor repairs around

the home. It is open to people living in the inner west regardless of age, financial situation. Income generated supports our subsidised programs.

**Call us on 9799 5099 to find out more about our programs.**



Emma Torres, Wayne McConnell and Tina Craigen, Drive by Parties

# 2020-2021 Highlights

**556**

.....  
Clients assisted

**81**

.....  
New clients welcomed

**201**

.....  
Gardens transformed

**138**

.....  
Lawns mowed (702 services)

**14**

.....  
Dog walking clients with 9 volunteers

**136**

.....  
Help at Home clients

**96**

.....  
Outings

**65**

.....  
Health and wellbeing sessions\*

**6**

.....  
Living well with Dementia workshops

**26**

.....  
Assisted online shopping sessions

**4**

.....  
Pet adoption clients

**24**

.....  
Five Senses Garden workshops

**14**

.....  
Home & community visiting clients

**169**

.....  
Volunteers in total

**14**

.....  
New volunteers

**45**

.....  
Volunteers up to 2 years of service

**14**

.....  
Volunteers over 5 years

**3**

.....  
Volunteers over 10 years

**Notes:** 1 July 2020 to 30 September 2020 represented the first quarter after the 2020 COVID-19 lockdown. Programs resumed progressively with safety procedures in place and reduced capacity due to social distancing measures. Participation by clients and volunteers had a slow uptake from 1 October 2020 and group programs reached approximately 70% attendance rates by March 2021. From 28 June 2021, programs again ceased due to the 2021 COVID-19 lockdown.

Total client numbers decreased slightly from the previous year as a result of Phone Reassessments and updating records for changes in circumstances, including moving to a Home Care Package, moving out of area or a change in living arrangements.

In March 2021, the Saturday Social Group and Saturday Gardening programs ceased, which affected client and volunteer numbers.

\*Alive & Kicking, Stand Tall

# Our New Home



Brendan Kerin an elder from the Metropolitan Local Aboriginal Land Council, Smoking Ceremony

Happiness doesn't just have one address. On 14 April 2021 we hosted a double celebration. The grand opening of Inner West Neighbour Aid's new office coincided with the NSW Seniors Festival. The Seniors Festival celebrates the role seniors play and the contributions they make to our community. This

year's theme was "in our nature". It was therefore fitting that our office was opened with a smoking ceremony by Brendan Kerin an elder from the Metropolitan Local Aboriginal Land Council. We were honoured to hear the meaning of the sacred smoking ceremony and to listen to the words used by Uncle Brendan, words that resonate with our community such as, wellness, meeting in friendship, respecting our elders.

Everyone's story is special and a story can explain a life's journey. The opening marked a special point in Inner West Neighbour Aid's story. In 1992, we were funded by the Department of Ageing and Disability under the Home and Community Care program. Inner West Neighbour Aid started as a program auspiced by Ashfield Community Resources Incorporation and run out of Lethington Community Centre, Summer Hill.

In 1994, Inner West Neighbour Aid was incorporated and became an organisation in its own right with its own management committee. We moved to 51





Opening of the new office, April 2021

## Our New Home (continued)

Dalhousie St Haberfield, Ramsay Hall within St David's Uniting Church.

By this stage there were 17 volunteers and 70 clients and the focus was on helping seniors with social support, and other needs including running errands, gardening and simple household tasks.

In 2005, we moved to a demountable building on the grounds of Croydon Park Public School, growing to over 400 clients across 4 local government areas and over 80 active volunteers, 14 staff, 9 board members and more than 10 contractors and numerous school and community partnerships. We have stayed true to our roots and remain focussed on connecting volunteers with seniors in the community.

In 2021 we moved to 21 Holden St Ashfield. We now provide centre based and community programs, exercise programs, shopping support, intergenerational activities, gardening in client's homes as well as the 5 Senses Garden in Rhodes Park. We provide government subsidised programs and a private Help at Home service.



Stuart Blundell and Marie Lucille Cameron, Garden Aid

What makes our story special is that over the past 29 years, every generation, every iteration, the main thread is ~ we care. We are inspired by our amazing volunteers who show us every day that there is always an opportunity for kindness and to make a difference.

No matter where we call home, no matter how big or small, Neighbour Aid has always had a big heart. And at the heart of what we do is ~ respecting people for who they are, the choices they make, listening to their stories and acknowledging their lived experiences.

# General Manager's Report



There is nothing more important to us than the wellbeing and safety of our community. 2020 – 2021 was a very different and busy year for many people with unprecedented twists and turns along the way. We look back on a year where programs and activities were intrinsically linked to our ability to keep our community safe and connected. We are pleased to share our story for the financial year ended 30 June 2021:

- The following projects were initiated as a response to COVID-19 restrictions:
  - Phone Bingo was introduced, as a weekly program played safely in the comfort of people's homes. Clients called the Neighbour Aid office using a teleconference system with a staff member facilitating bingo and trivia. The purpose was to invite people to chat and stay playful, to provide a purposeful indoor activity with a set time and day and encourage a return to structure.

- Drive by Parties provided meaningful social contact whilst physical distancing. The purpose was to check in with our clients regarding their mental health and wellbeing and to be present for our clients.
- We conducted Phone Reassessments and Wellbeing Checks with over 500 clients.
- Monthly newsletters were sent to clients and volunteers, including puzzles, recipes, exercises and COVID-19 information.
- Fortnightly list shopping was offered to clients with compromised health and immunity.
- Neighbour Aid took great care to develop safety procedures, purchase approved hygiene equipment, train staff and volunteers and consult with clients to make sure programs resumed in the safest way possible.
- We welcomed the clients of Strathfield Aged Day Care, which is a new program within Neighbour Aid's existing social support structure. We recruited 2 new staff members, engaged volunteers, negotiated a lease for the Strathfield premises and 2 vans.

## General Manager's Report (continued)

- Our Alive & Kicking program relocated to the Strathfield Town Hall.
- We farewelled 2 much loved weekend programs: our Saturday Gardening Group and our Saturday Social Group. This decision was not made lightly and came as a direct result of our unexpected office relocation and the pressing issue of rent affordability. We thank the staff and volunteers who helped us create special memories for the clients who attended these programs.
- All intergenerational programs were suspended by the Department of Education.
- We conducted the bi-annual Client Survey (27% response rate). The responses indicated that in the main, the client intake process is professional and staff are trusted and treat clients with respect.
- We conducted the bi-annual Volunteer Survey (33% response rate). In the main, volunteers feel engaged, valued and said that Neighbour Aid has a great deal of personal meaning to them.



Opening of the new office, April 2021

- We made the decision to cancel large scale end of year events for the safety of our community. A small gift was hand delivered to all CHSP clients and volunteers before Christmas day.
- Help at Home continued to grow and report a pattern of sustained and increasing service fees.



New services were offered and contracts signed with over 10 Home Care Package providers.

- On 27 November 2020, notice was received from the Department of Education requiring Inner West Neighbour Aid to vacate the Croydon Park office space by 28 January 2021. A new premises was successfully sourced and secured prior to 1 January 2021, with a team effort of packing up, renovating the new premises and a full relocation to the new Ashfield office by the end of February 2021.

During the financial year we farewelled Roman Deguchi (January 2021), Tina Craigen (January 2021) and Lara Allen (June 2021). We thank them for their special contribution, in particular Roman and Lara who worked at Neighbour Aid for 10 years each. We welcomed the fresh energy of Pamela Campbell, Alison Kelly, Andrew Mason, Nicholas Robinson, Maja Sorensen, Esther Tigchelaar and Marika Vazouras. To our longer standing staff members Stuart Blundell, Jacqueline Elliott, Indah Kusumawati, Emma Torres, Jackie Walters and

Michael Wohlfel thank you for your continued support. Thank you to our team for delivering exceptional programs and for consistently upholding the values of Neighbour Aid.

I wish to express my gratitude to our hard working and committed board. During another unique and challenging year, our board showed outstanding leadership, adaptability and capability. Thank you for giving of your time, sharing your strengths and making a difference in our community.

Thank you to our clients, for your patience, your ongoing support and for trusting our response to COVID-19 restrictions and resumption of programs.

I am honoured to be part of the Neighbour Aid story, leading an organisation that supports seniors to stay active and visible in the community. I am mindful of the power of our programs to bring joy and purpose and how our community is strengthened by staying connected.

**Allison Yee-Brogan**  
General Manager

# Chairperson's Report



No matter how big or small an organisation is, values and culture matter. Inner West Neighbour Aid represents a small not for profit organisation with a big heart. As a particularly challenging year closes, I reflect on how we survived, where other organisations, of varying sizes, have not. The pillars of our organisation are planning, smart use of resources, innovation and people.

The board has methodically addressed the strategic priorities of the organisation and the focus will be to grow and maintain the sustainability of our Help at Home service, explore market diversity by delivering new services to an emerging client base and raising the organisation's profile. We look forward to building a strong foundation for our current and future clients.

The impact of COVID-19 on our programs and lives cannot go unmentioned. I commend the adaptability of our General Manager, staff and volunteers and the strong support and guidance of the board.

For over 15 years, our office was located on the grounds of Croydon Park Public School. To kick off 2021, we faced an unexpected and untimely office relocation. Due to sudden changes at the school, our old office space was made available for a before and after school program. We thank the Croydon Park Public School and community for supporting some very special intergenerational activities over the years. The board and staff worked tirelessly and cohesively to make 21 Holden Street Ashfield our new home from 1 March 2021, with minimal impact on programs.

With this change, came a sad farewell to our Saturday Programs. We thank those volunteers who contributed to the success of our Saturday Social Group and Saturday Gardening program over the years.

During the financial year, the Board welcomed Alison Muir in November 2020 and farewelled Lesley Hambusch in February 2021 and Francesca Grace in June 2021. I would like to take this opportunity to thank all board members for their commitment and continued support this year,



Lorna Clifford and Ben Lever, Opening of the new office, April 2021

particularly as decisions and close communication was required due to COVID-19, the urgency of the office relocation, various staff changes and the establishment of the Strathfield Aged Day Care program. Thank you also to our incredible team of staff and volunteers for their hard work and resilience during a very busy, challenging but rewarding year.

On 11 May 2021, the Australian Government announced changes to the Commonwealth Home Support Programme (CHSP) to help position the aged care sector as it moves towards a new Support at Home Program commencing in July 2023. The new program is proposed to replace the CHSP, Home Care Packages, Short-Term Restorative Care, and residential respite programs. Neighbour Aid will continue to stay abreast of funding changes, plan and communicate information to clients.

I look forward to working with our board and General Manager to lead Neighbour Aid through the maze of aged care reforms. We are part of a community that values the input of our clients, listens, and makes informed decisions. I know our clients are in good hands.

**Ben Lever**

Chairperson

# Treasurer's Report



The annual audited accounts to 30 June 2021 are presented for consideration and adoption. The financial information that follows is an abbreviated version of our full Financial Statements, a copy of which is available on request. This financial year, Inner West Neighbour Aid has reported an operating surplus of \$1,826 (2020: operating surplus of \$65,697) and total net assets of \$323,327 (2020: \$321,501). The 2021 income included a \$51,488 Cashflow Boost from the Australian Taxation Office for COVID-19 support.

## Operating Summary

	2021	2020	% Change
Income	\$1,206,360	\$1,075,598	19%
Expenses	\$1,204,534	\$1,009,901	19%
Surplus before income tax	\$1,826	\$65,697	

The 2021 financial position was impacted by the following:

- **Strathfield Aged Day Care:** This program was novated from Strathfield Council from 1 July 2020, which increased CHSP funding and subsequently increased leasing costs for venue hire and 2 vans as well as recruitment of 2 staff positions and volunteers.
- **The impact of COVID-19 on operations and financial position:** including reduced project and contractors fees due to suspension of programs during lockdown.
- **Staff changes:**
  - 3 staff members reached their long service leave entitlement, with 2 long standing staff members resigning.
  - Increased recruitment expenditure for hire of temporary staff throughout an uncertain period during lockdown and recruitment of 8 new, casual and replacement positions.
  - An increase in staff and volunteer support expenses through EAP counselling during COVID-19.



Allison Kelly, Brendan Kerin, Esther Tigchelaar, Allison Yee-Brogan,  
Opening of the new office, April 2021

- **Office relocation:** An unexpected cessation of the lease agreement at the Croydon Park office over the Christmas/new year period required Neighbour Aid to source a suitable location and renovate and prepare the new Ashfield office within 10 weeks. The new commercial rental expense is triple the former lease with the Department of Education.

- **Cessation of Saturday Programs:** The decision to cease the Saturday Social Group and Saturday Gardening Program was based on a review of operational costs, staffing efficiencies and the overriding and pressing issue of rent affordability.
- **Help at Home:** We commend the growth of the program, providing more services and adapting to the needs of our community. Total service fees per month are consistent and on an upward trend. The majority of enquiries continue to be lawn mowing requests through My Aged Care referrals with increased opportunities emerging with Home Care Package clients.

In a year of relentless challenges, I am proud of the way the board and staff worked together to solve every problem along the way. I am very pleased to deliver our financial report and would like to thank the Board, General Manager, Finance and Administration Assistant and auditors.

**Jeanette Gilbert**

Treasurer

# Audited Financial Statements

## Income Statement for the year ended 30 June 2021

	2021 \$	2020 \$
<b>INCOME</b>		
Gross receipts	1,024,030	889,751
Grants received	32,083	61,600
Donations	12,609	8,974
Service fees	32,746	19,269
HCP & NDIS - Access CHSP	10,193	0
Membership fees	7,080	2,160
Interest received	184	1,375
Other income	87,435	92,469
	1,206,360	1,075,598
<b>EXPENSES</b>		
Audit Fees	3,045	3,045
Bad debts	0	50
Board and governance expenses	3,704	5,585
Depreciation expense	0	9,436
Employee benefits expense	818,518	728,372
Insurance expenses	16,758	14,065
Motor vehicle expenses	51,954	34,128
Other expenses	205,302	133,014
Project costs	55,187	66,642
Rent	50,066	15,564
	1,204,534	1,009,901
Surplus before income tax	1,826	65,697
Income tax expense	0	0
<b>Surplus after income tax</b>	<b>1,826</b>	<b>65,697</b>

## Statement of Financial Position as at 30 June 2021

	2021 \$	2020 \$
<b>CURRENT ASSETS</b>		
Cash assets	422,953	445,096
Receivables	7,777	2,256
Other current assets	0	24,209
<b>TOTAL CURRENT ASSETS</b>	<b>430,730</b>	<b>471,561</b>
<b>NON-CURRENT ASSETS</b>		
Property, plant & equipment	0	0
Deposits paid	9,850	0
<b>TOTAL NON-CURRENT ASSETS</b>	<b>9,850</b>	<b>0</b>
<b>TOTAL ASSETS</b>	<b>440,580</b>	<b>471,561</b>
<b>CURRENT LIABILITIES</b>		
Trade and other payables	20,137	57,850
Provisions	60,877	32,610
<b>TOTAL CURRENT LIABILITIES</b>	<b>81,014</b>	<b>90,460</b>
<b>NON-CURRENT LIABILITIES</b>		
Provisions	36,239	59,600
<b>TOTAL NON-CURRENT LIABILITIES</b>	<b>36,239</b>	<b>59,600</b>
<b>TOTAL LIABILITIES</b>	<b>117,253</b>	<b>150,060</b>
<b>NET ASSETS</b>	<b>323,327</b>	<b>321,501</b>
<b>MEMBERS' FUNDS</b>		
Retained profits	323,327	321,501
<b>TOTAL MEMBERS' FUNDS</b>	<b>323,327</b>	<b>321,501</b>

A comprehensive copy of our audited financial statements for the year ended 30 June 2021 is available on request

# Auditor's Letter

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INNER WEST NEIGHBOUR AID INCORPORATED  
(ABN 20 500 363 056)



## INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF INNER WEST NEIGHBOUR AID INCORPORATED

We have audited the accompanying financial report, being a special purpose financial report, of Inner West Neighbour Aid Incorporated (the entity), which comprises the Income Statement, Statement of Financial Position as at 30 June 2021, notes comprising a summary of significant accounting policies and other explanatory information, and the Statement by Members of the Board.

### *Board Members' Responsibility for the Financial Report*

The Board Members of the entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in [Note 1](#) to the financial report is appropriate to meet the requirements of the *Corporations Act 2001* and is appropriate to meet the needs of the members. The Board Members' responsibility also includes such internal control as the Board determines is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

### *Auditor's Responsibility*

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board Members, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

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### *Independence*

In conducting our audit, we have complied with the independence requirements of the *Corporations Act 2001*.

### *Opinion*

In our opinion the financial report of Inner West Neighbour Aid Incorporated is in accordance with the *Corporations Act 2001*, including

- giving a true and fair view of the entity's financial position as at 30 June 2021 and of its performance for the year ended on that date; and
- complying with Australian Accounting Standards to the extent described in [Note 1](#) and the *Corporations Regulations 2001*.

### *Basis of accounting*

Without modifying our opinion, we draw attention to [Note 1](#) to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Board Members' financial reporting responsibilities under the *Corporations Act 2001*. As a result, the financial report may not be suitable for another purpose.

MNSA PTY LTD

MNSA Pty Ltd

Mark Schiliro (Chartered Accountant & Registered Company Auditor)  
Director of MNSA Pty Ltd (Registered Audit Company)

Dated this 16<sup>th</sup> August 2021

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# Our Financial Support

The support we receive enables us to continue to develop the programs and connections within our community. We are grateful for the invaluable contribution of our funding bodies.

## Main funding bodies



## Grants



## Corporate Support



# Our Donors

Thank you to our generous donors. Your support enables us to connect with more people in our community.

Janice Adam	Eleanor Catasta
Jean Agius	Betty Chamberlain
Lara Allen	James Christie
Margaret Alvares	June Combe
Giovanna Anselmo	Kathy Conlon
Nicole Bandoc	Aidree Cotterill
Gladys Barnes	Angelo Cucinotta
Elizabeth Beggs	Noella Currie
Vita Maria Bianchini	Peter Cutcliffe
Margaret Booker	Val Day
Dorothy Bourke	Lionel D'Costa
Emma Bova	Anna Maria Dell'Aia
John Bova	Fortunata Donato
Helen Brigg	Maureen Duck
Heather Burbidge	Joyce Duncan
Jean Burkinshaw	Lorraine Dyson
Graham Burland	Sophie Ebaid
Rosemary Caltabiano	Valerie Elvy
Veronica Carey	Carmela Ferraro
Lois Casinader	Sharon Filippi
	Fiona Fischer

Margaret Forrest  
 Lois George  
 Thavamany Gnanasuntharam  
 Soraya Gobran  
 Edna Goodwin  
 Lawrence Graham  
 Elva Gregory  
 Margaret Heddle  
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 Patricia Hill  
 Ana Horvat  
 Maria Houteas  
 Nancy Hubner  
 Mary Ianni  
 Sally James  
 Ruth Jeremy  
 Arnold Jones  
 Christine Jorgensen  
 Noreen Keoghan  
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 Ruth Kite  
 Maria Kufner  
 Ella Kwong  
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 Effie Vernicos  
 Kate Vincent  
 Marie Winfield  
 Janet Yee  
 Teresa Yim  
 Rita May Young  
 Carmelina Zappala

## Over \$200

Craig Cashman  
 Lorna Clifford  
 Jeanette Gilbert  
 Joe Szima

## Donations in kind

Stella Angelo  
 Heidi Lau

# Our Providers and Partners

We work with like-minded people and organisations who share our values. Together we provide a welcoming community where our clients are respected and supported to stay independent, healthy and socially connected.

Restrictions related to COVID-19 prevented us from working with some of our regular schools, universities, colleges, partners and supporters this financial year. We look forward to connecting again when it is permitted and safe to do so.

## Service Providers

We are proud to work with contractors and workshop facilitators who support Neighbour Aid's mission. Thank you:

- **CSP Gym Five Dock** (Stand Tall)
- **Fleur Denny** (Exercise and Movement, Alive & Kicking)
- **Angela & Peter Moniaci** (Lawn Mowing)
- **Elio Vigorito** (Lawn Mowing)
- **Mario Caruso** (Lawn Mowing)
- **Peter Harvie** (Lawn Mowing)
- **Tom Badarani** (Lawn Mowing)
- **Diego Bonetto**, Horticultural Therapy (5 Senses Garden)
- **Jessamine Chen**, Centre for Emotional Health (5 Senses Garden)
- **Kerryn Coombs-Valeontis**, Horticultural and Art Therapy (Living Well with Dementia and 5 Senses Garden)
- **Claire Cunneen**, Chair Yoga (5 Senses Garden)
- **Jennifer Farrer**, Horticultural Therapy (5 Senses Garden)
- **Ling Halbert**, Horticultural Therapy (5 Senses Garden)
- **Jeannette Harvey**, Music Therapy (Living Well with Dementia)
- **Gwen Korebrits**, Exercise (5 Senses Garden)
- **Leanne McLean**, Meditation (Living Well with Dementia and 5 Senses Garden)
- **Darren-John Martin**, Royal Botanic Garden Sydney (5 Senses Garden)
- **Margaret Mossakowska**, Moss House (5 Senses Garden)

## Schools and Partners

We understand the value of intergenerational and community connections. Thank you for sharing and connecting with us:

- **Ashfield Boys High School** (Shopping Program)
- **RSPCA NSW** (Neighbour Aid Pets)
- **Strathfield South Public School** (Kindness Project)



## Support us

As a local not for profit we appreciate the support we receive from our volunteers, donors and supporters. You enable us to grow stronger; offering a wider range of programs, reaching more people in need. We are keen to connect and work with like-minded people and organisations who want to make a difference in the local community. Please contact us to find out more.

Inner West Neighbour Aid is an Incorporated Association.  
ABN 20 500 363 056

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## Acknowledgements

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